

# HSBC International Education Services

Your first step towards global excellence



**HSBC**

Opening up a world of opportunity

## Get started on making the dream of studying abroad a reality!

HSBC International Education Services enable you with customised banking solutions for your higher education abroad. HSBC offers Student File facility, which is a convenient and hassle-free way to send funds abroad in key education destinations before students leave for higher education.

### Features:



**50% cashback** on  
British Council IELTS\*

Primary and Supplementary  
**International Debit Card**



Hassle-free  
**fund transfer facility**

\*Valid till 31 December 2025

### Benefits:



Dedicated relationship manager to help steer through the entire journey

Dedicated personnel at branches to guide you through the journey



Hassle-free loan availability secured by existing HSBC relationship balances

Terms and conditions apply





## Eligibility

- ◆ Any Bangladeshi citizen with valid passport
- ◆ Student/Sponsor with an active **Select** A/C
- ◆ HSBC Student File can be opened for the following courses:
  - Regular undergraduate programme
  - Regular post-graduate programme
  - Language course pre-requisite to approved undergraduate degree
  - Professional diploma/certificate courses (course must be in line with current profession/line of work of student)

\*For courses other than listed above, prior Bangladesh Bank approval is required.



## Required documents:

- ◆ Offer letter issued by the foreign educational institution in support of admission/ I-20 for US
- ◆ Estimate relating to expenses (annual tuition fee, board and lodging, insurance, incidental expenses, etc.) issued by the concerned educational institution
- ◆ Details of the sponsor/account holder from which the fund will be remitted
- ◆ Valid passport
- ◆ A copy of the visa (if available)
- ◆ A copy of the student's photograph

Terms and conditions apply





## Some frequently Asked Questions:

### 1. What is HSBC International Education Service?

HSBC International Education Service is the holistic set of offers for a student's banking needs who is pursuing his/her higher studies abroad.

### 2. What are the features of HSBC International Education Services?

HSBC International Education Service offers an array of benefits which includes dedicated relationship managers, expert support at branches, cashback on IELTS fees, international supplementary debit card, etc.

### 3. What is the purpose of a Student File?

Student File is a legal mechanism through which Bangladeshi citizens can convert their BDT to meet their educational and associated expenses for studying abroad.

### 4. When do I require a Student File?

If you (or your family member) are planning to pursue education abroad, you should start processing your Student File as soon as you get the offer letter from your educational institution.

### 5. How long does a Student File remain valid?

Students can continue to send outward remittances until the end of the course. However, a Student File has to be renewed for every academic session, since the date of the Student File opening.

### 6. What are the documents required for renewing Student File?

- Current enrolment certificate from the educational institution.
- Progress report
- Estimate/Invoice of the current year.

### 7. Can I open two Student Files at the same time for different courses?

No. An individual may open and maintain only one Student File at a given time for completing any course/degree.

### 8. Can I transfer my Student File to/from another bank?

A student may opt to transfer a Student File from one bank to another, subject to clearance from the existing bank. The file needs to be transferred from bank to bank, no transfer from student will be accepted.

### 9. What are the expenses students can remit through Student File?

Tuition fee, living expenses, health coverage/health insurance/medical insurance, advance amounts for processing of applications, retention of seat, etc. as pre-requisite to visa/admission supported by documentary evidence issued by educational institution.

**10. What are the charges associated with student file services of HSBC?**

Charge is applicable for opening and renewing a Student File and foreign fund transfer request. Please always refer to "Retail Banking Fees & Charges" on the HSBC Bangladesh website for updated charges related to Student File services.

**11. I am interested in taking a Debit Card for easy payments while abroad. How can I avail this facility?**

As per current Bangladesh Bank regulations, students can carry their entire unused Travel Quota against a one-way ticket. In the same manner, a debit card may be loaded with your Travel Quota (on a yearly basis, endorsement valid till the present calendar year only), for your FCY expenses abroad.

**12. To whom can I send the remittance against the Student File?**

Typically, funds remitted through a Student File can only be sent to the educational institution for tuition fees/living expenses and only to the student's own account for living expenses.

**13. Can I operate my account in Bangladesh even when I am abroad?**

As per current Central Bank regulations, taka accounts of non-residents are subject to certain restrictions. For ease of transactions, we advise our clients to open student file from sponsors' /guardians' personal account or from a joint account with them where the other applicant is a Bangladeshi resident with mode of operation as "either or survivor".

**14. Does the Student File need to be tagged with an account?**

Yes, it is mandatory for either student and/or sponsor to have an active account with HSBC Bangladesh.

**15. Where should I contact to learn more about Student File Service?**

You can visit any of the HSBC Branches. Alternatively, you can reach out to your RM if you are an existing customer or call our 24/7 contact centre at **16240** (from Bangladesh).



**Contact Us, Anytime, at Your Convenience.**



To learn more about moving towards global excellence with HSBC, visit any of our branches or get in touch with us through a phone call or email.

## **Branch locations**

### **Dhaka:**

- **Dhanmondi** - 10th Floor, Bay's Park Height, Road - 9, Holding - 2, Dhanmondi, Mirpur Road, Dhaka 1205.
- **Gulshan** - South Breeze Square, Level 13, Holding No. Plot 90 (new), 52 (old), Road no. CES (A), Gulshan Avenue, Gulshan, Dhaka.
- **Motijheel Branch** - Al-Haj Tower, 82 Motijheel C/A, Dhaka 1000.
- **Tejgaon Sub-branch** - Level 4, Shanta Western Tower, 186 Bir Uttam Mir Shawkat Ali Road, Tejgaon Industrial Area, Dhaka 1208.
- **Uttara - Giant Business Tower**, Level 3, Plot 3, 3/A, Sector 3, Uttara, Dhaka 1230.

### **Chattogram:**

- **Agrabad Branch** - Atlas Rangs Plaza (Ground Floor), 7 Sheikh Mujib Road, Agrabad C/A, Chattogram.
- **GEC Branch** - Sanmar Tower One, Level 10, Plot 5914 (New), CDA Avenue, East Nasirabad Chattogram 4203.

**Call Centre** - 16240 (within Bangladesh)

**Operating Hours** – 24 Hours / 7 Days

**Website** - [www.hsbc.com.bd/hsbc-select](http://www.hsbc.com.bd/hsbc-select)

**Email** - [contact@hsbc.com.bd](mailto:contact@hsbc.com.bd)